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I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450, on the below date:

Date: November 21, 2005 Name: John G. Rauch

Date: November 21, 2005

Our Case No. 8285/255 SBC Ref. A00570, A00585, A00586 A00587, A00588, A00589

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

| In re | Application of: |) | |
|---------------------------------|--|---|---------------------------|
| Crockett, Susanne M., et al. | |) | |
| Serial No. 09/963,719 | |) | Examiner Nguyen, Quynh H. |
| Filing Date: September 26, 2001 | |) | Group Art Unit No. 2642 |
| For | METHOD AND APPARATUS FOR ENHANCED CALL ROUTING IN A TELECOMMUNICATION SYSTEM |) | |

AMENDMENT

Mailstop AF

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated September 22, 2005, please amend the application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 5 of this paper.